



Practical billing strategies for new MBS changes

GP Update, 2025

Your practical guide to the latest MBS updates in menopause, chronic disease, and mental health management in general practice.

Key changes at a glance

- **New item 695:** Menopause and perimenopause health assessment – available every 12 months, ≥20 mins, no age or diagnosis requirement, based on symptoms.
- **New item 965:** GP Chronic Condition Management Plan – replaces 721/723; reduced criteria and documentation requirements. Moving towards defined treatment goals and measurable outcomes.
- **Eligibility:**
 - Can combine menopause assessment (695) + GPCCMP (965) on same day.
 - ATSI health assessment (715) + menopause assessment (695) can be done within 12 months (but not the same day).
 - Heart health (699) + ATSI health assessment (715) can be done within 12 months (but not the same day).
- **AI scribe technology:** Recommended to have written consent initially, then ongoing verbal consent; RACGP defers to MDO guidance.

Practice tips

Set recall reminders at the time of billing.

Chronic condition management plan

→ *review every 3 months.*

Mental health plan

→ *renew at 12 months.*

ATSI health assessment

→ *every 9 months.*

Menopause/perimenopause assessment

→ *every 12 months.*

Use AI scribe or templates to generate notes, but always review and sign-off manually.

5 key takeaways

1> Use a structured, patient-centred approach.

Start with what the patient presents (the “shopping list”), then map to eligible assessments and care plans.

2> Plan appointments intentionally.

Stagger health assessments and care plans over several weeks as required.

3> Document purpose and goals.

Each plan (especially 965 and 2715) should include SMART goals and clearly defined outcomes.

4> Leverage your practice team.

Nurses can collect data (BP, BMI, history) to contribute to time requirements and assist with recalls.

5> Bill responsibly.

Only combine unrelated item number when clinically justified.

Documentation checklist

- ☐ Confirm eligibility (time intervals, criteria).
- ☐ Obtain written + verbal consent if using AI scribe.
- ☐ Record treatment goals for 965 / 2715.

Where to next

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